



Search History

Search the Web

 Web History for **NC3623@gmail.com**

## All History

## Today

[Web](#)

11:03am

Searched for [help desk service level agreement](#)[Images](#)[News](#)[Products](#)

10:20am

Searched for [helpdesk SLA severity time 20](#) Viewed 14 results[Sponsored Links](#)[Video](#)[Emerald FullText Article - Practices and problems in...](#) - emeraldinsight.com[Maps](#)[Managing ebusiness on demand SLA contracts in business...](#) - ieee.org[Blogs](#)<http://www.optimumonline.ca/print.php?e=mesokur&id=153>[Books](#)[Creating a Service-Level Agreement for the IS Organization...](#) - tarrant.net[Pause](#)[Remove items](#)[Establish & Maintain SLA's](#) - thinkrfid.com

## Trends

[Simpson Grierson 'We'll Try Our Best' - Best-of-Endeavours...](#) - simpsongrierson.com[Corporate Counsel Center - Sample Business Contracts](#) - findlaw.com<http://www.sc-resources.net/showthread.php?p=952>[Specification of Service Level Agreements](#) - improveqs.nl[SLA Management Handbook](#) - atfult.org[Operation Support System Interface Specification for...](#) - wirelessman.org[Collect metrics that will provide a basis for fundamental...](#) - com.com[UNDERSTANDING AND AUDITING SERVICE LEVEL AGREEMENTS T...](#) - informaworld.com[Problem resolution](#) - puebio.usSearched for [helpdesk SLA severity time](#) Viewed 2 results[SCC SLA](#) - simclair.edu

10:19am

## Web Activity

Mar Apr 2009







S	M	T	W	T	F	S
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2

Today, Apr 30

1 - 10	11 - 20	21 - 40	41 +
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Total Google searches: 1143

## Bookmarks

- ★  **starred** [August 28, 2002](#) · [ts.fed.us](#)
- 10:19am Searched for [related facweb cs.depaul.edu/vele/Course/IS371/SLA.ppt 2000](#)
- 10:19am Searched for [related facweb cs.depaul.edu/vele/Course/IS371/SLA.ppt](#)
- 10:18am Searched for [helpdesk SLA severity time](#)   **starred** [Viewed 2 results](#)
- ★  **starred** [Managing Expectations and SLA](#) · [depaul.edu](#)
- ★  **starred** [Page 1 2 2.6 SLA Managed Security - V1.0 Your Pathway...](#) · [belgacom.be](#)
- 10:17am  **starred** [SERVICE LEVEL AGREEMENT \('SLA'\)](#) · [e-learning.cc](#)

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[Older](#) · [Oldest](#) »

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## Trends

## Interesting Items

## Bookmarks

## Today (cont.)

- 10:15am Searched for [SLA severity time](#) Viewed 4 results
- starred [Service Level Agreement Best Practice](#) - umn.edu
- starred [Frame Relay SLA Contractual Schedule](#) - equant.com
- starred [SLA MANAGEMENT](#) - equatorone.com
- starred [http://www.e-learning.co.uk/browser/Image/Voucher%20Portal\\_S...](http://www.e-learning.co.uk/browser/Image/Voucher%20Portal_S...)

## Yesterday

- 5:22pm Searched for [help desk service level agreement](#)
- 5:15pm Searched for [SLA severity time](#) Viewed 5 results
- starred [SERVICE LEVEL AGREEMENT TO SUPPORT AGSM COMPUTER SYSTEMS](#) - agsm.edu.au
- starred [Service Level Agreement Template - MindShare](#) - thinkwell.com
- starred [August 28, 2002](#) - fo.fed.us
- starred [Getting Ready for Health IT](#) - myhealth.org
- starred [Technology Services Service Level Agreement The Technology ...](#) - jerseyconnect.net
- 5:13pm Searched for [SLA](#) Viewed 1 result
- starred [Service level agreement - Wikipedia: the free encyclopedia](#) - wikipedia.org
- 5:10pm starred [2638409.png](#)  
100 x 100 - 6k
- 5:10pm starred [dec 07 rnd2.jpg](#)  
405 x 301 - 37k
- 5:09pm starred [service agreement table.q...](#)  
300 x 197 - 12k





























## Web Activity

Mar Apr 2009

S	M	T	W	T	F	S
29	30	1	2	3	4	
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2

Today, Apr 30

Total Google searches: 1143

- 5.63pm                              



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## Trends

## Interesting Items

## Bookmarks

## Yesterday (cont.)

- 4:34pm Searched for [SLA severity time](#) Viewed 11 results
- <http://forums.kayako.com/192/sla-groups-severity-options-12851/>  
starred
- <http://www.intellinet-canada.com/Downloads/SLA%27s.pdf>  
starred
- <http://med.stanford.edu/iri/datacenter/SLATemplate.pdf>  
starred
- [http://www.ionprattlett.com/programs/customer/iv\\_filedown.asp?P...](http://www.ionprattlett.com/programs/customer/iv_filedown.asp?P...)  
starred
- [http://www.vendorconnect.com.au/Page\\_3/Vendor%20Connect%20SLA...](http://www.vendorconnect.com.au/Page_3/Vendor%20Connect%20SLA...)  
starred
- [http://download.oracle.com/docs/od/E13159\\_01/odsb/docs10gr3/jm...](http://download.oracle.com/docs/od/E13159_01/odsb/docs10gr3/jm...)  
starred
- [RespTime.JPG](#)  
starred 400 x 256 - 26k
- [SummaryofSLAalerts.gif](#)  
starred 1006 x 379 - 20k
- [service agreement table.doc](#)  
starred 300 x 197 - 12k
- [dec 07 rvd2.jpg](#)  
starred 405 x 301 - 37k
- [2638409.png](#)  
starred 100 x 100 - 6k
- 4:33pm Searched for [SLA](#) Viewed 1 result
- [Service level agreement - Wikipedia, the free encyclopedia - wikipedia.org](#)  
starred

## Apr 28, 2009

- 4:14pm Searched for [priority scheduling dependent job order](#)

## Web Activity

Mar							Apr 2009						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
29	30			1	2	3	4						
5	6	7	8			10	11						
12	13	14	15	16	17	18							
19	20	21	22	23	24	25							
26	27	28	29	30	1	2							
Today, Apr 30													
1 - 10	11 - 20	21 - 40	41 +										

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